Volunteer Role Profile



Volunteer Role **Befriender**

Volunteer Manager Volunteer Manager/Supervisor

Where you will be based **Children's services**

Why we want you

Could you build a positive relationship with them, to support them to face their challenges, make active choices and informed decisions? Are you great at listening to children and young people in a non-judgemental way?

What you will be doing

- Building positive relationships with children and young people by meeting with them regularly on a one-to-one basis.
- Encouraging children and young people to access resources, groups and activities within their local community, such as after school activities, youth groups, and sports clubs.
- Promoting and encouraging service users to make active choices and informed decisions.
- Accompanying children and young people to attend meetings or attending on their behalf.
- Providing emotional/moral support for children and young people, while maintaining an appropriate volunteer/service user rapport.
- Adhering to Barnardo's policies and procedures at all times, including Barnardo's: Safeguarding; Equality, Diversity and Inclusion; Health & Safety; Data Protection; Confidentiality; Recording policies and procedures.
- Participating fully in training and supervision.
- Volunteering within Barnardo's Values and Behaviours

The skills you need

- Reliable, punctual and trustworthy.
- Approachable and welcoming.
- Being passionate about making a difference in the lives of children, young people and families.
- Being non-judgmental and positive in their attitude to working with individuals from different backgrounds.
- Good listening and communication skills.
- The ability to manage and respond positively to challenging situations.

What's in it for you

Full induction and training.



- Other training opportunities relevant to the volunteer role.
- Regular supervision and support.
- Out of pocket expenses agreed in advance.
- Access to the Barnardo's internal vacancy listing.
- Our volunteers tell us about lots of other benefits of volunteering including; experience of working with children, young people and families; experience for your CV; supporting your local community; meeting new people; increasing self-confidence; feeling like you are making a difference; improving your health and wellbeing; and a chance to contribute to a worthwhile children's charity.

Disclaimer

We look to recruit a diverse range of volunteers. If your skills don't fit the role exactly, please do not let this put you off as we are able to be flexible with most of our roles.

If you are unable to apply online through the link on this page, please contact the Barnardo's Volunteering Team on volunteering@barnardos.org.uk or call us on 0208 498 7320