

Volunteer Role Profile



Volunteer Role

**Language and Community Integration
Champion**

Volunteer Manager

Volunteer Manager/Supervisor

Where you will be based

Children's services

Why we want you

Could you support children, young people and families to integrate into their local community, through helping them to attend local groups, translating if there are language barriers, and helping them build their own networks?

What you will be doing

- Supporting children, young people and families to integrate into their local community through attending Barnardo's groups sessions and events alongside them. You will provide encouragement to engage with other members of the group and provide informal interpretation support where required. Sessions can be either in person or by phone call/video conference. Please note, volunteers will not be required to interpret in any formal settings.
- Supporting children, young people and families for a time-limited period to encourage independence and community integration.
- Translating direct communication on behalf of children, young people and families where language is a barrier to understanding and accessing Barnardo's services. The volunteer does not enter into the discussion, give advice or express personal opinions.
- Supporting children, young people and families to complete forms, in order for them to access community services that meet their needs and build their social networks.
- Encouraging families to improve their English language skills.
- Provide tools and signposting to help them develop their English language skills.
- Recording all contacts in line with Barnardo's policies.
- Maintaining a professional relationship with the service user and reporting any wider family needs to your supervisor so they can be addressed elsewhere.
- Following good Standards of Interpretation Practice and Ethical Principles at all times.
- Adhering to Barnardo's policies and procedures at all times, including Barnardo's: Safeguarding; Equality, Diversity and Inclusion; Health & Safety; Data Protection; Confidentiality; Recording policies and procedures.
- Participating fully in training and supervision.
- Volunteering within Barnardo's Values and Behaviours

The skills you need

- A professional qualification/accreditation in interpretation or previous experience in providing interpretation in a formal setting.
- A passion to work within the community, promoting independence and integration to make a positive difference.
- A good understanding of the issues experienced by refugees, asylum seekers and people of diverse ethnic backgrounds.
- Able to communicate fluently both verbally and in writing in the language required (as well as in English).
- Able to use emotional support skills in a calm and professional manner.
- Reliable, punctual and trustworthy.
- An understanding of confidentiality.
- IT literate and competent working with complex and detailed personal information.

What's in it for you

- Full induction and training.
- Other training opportunities relevant to the volunteer role.
- Regular supervision and support.
- Out of pocket expenses agreed in advance.
- Access to the Barnardo's internal vacancy listing.
- Our volunteers tell us about lots of other benefits of volunteering including; experience of working with children, young people and families; experience for your CV; supporting your local community; meeting new people; increasing self-confidence; feeling like you are making a difference; improving your health and wellbeing; and a chance to contribute to a worthwhile children's charity.

Disclaimer

We look to recruit a diverse range of volunteers. If your skills don't fit the role exactly, please do not let this put you off as we are able to be flexible with most of our roles.

If you are unable to apply online through the link on this page, please contact the Barnardo's Volunteering Team on volunteering@barnardos.org.uk or call us on 0208 498 7320