

Volunteer Role Profile



Volunteer Role

Retail Online Research Volunteer- Store Based

Volunteer Manager

Store Manager

Where you will be based

Shop

Why we want you

Stores are now finding more items that are suitable for selling online. However, pulling together the research can take time. Our online research volunteer will be able to dedicate their time each week to this task, by bringing knowledge and know how to research potential items that would be more suitable to be sold online. You will need to fully research the items including ensuring that the items have sold previously and/or are likely to sell, then prepare the items for safe transport to our online sales department.

What you will be doing

- Researching and collating evidence to be sent with items
- Preparing and packing boxes for items to be sent safely to the Barnardo's on-line hub
- Preparing and taking photos of items that might need to be sold as a 'pick up from store'
- Ensuring the store and back-area remains clean and tidy
- Ensure all health and safety policies and procedures are adhered to
- Ensure all security procedures are adhered to

The skills you need

- Good IT skills
- Good research skills
- An eye for a hidden gem
- Knowledge of (or willing to learn about) items that will sell well online
- Friendly and helpful
- Happy to be part of an amazing team of staff and volunteers
- Enthusiastic about the work of Barnardo's
- Ability to work independently, as part of a team and use your initiative

What's in it for you

- Volunteer in a fast paced and diverse environment
- Have fun and meet new people
- Develop skills for your CV including confidence, teamwork and problem solving
- Make a difference to the lives of children, young people and their families

- Learning and development opportunities
- Full online induction training and experience of working in retail as a volunteer
- In-store discount (20%)

Disclaimer

We look to recruit a diverse range of volunteers. If your skills don't fit the above, please do not let this put you off as we are able to be flexible with most of our roles.

If you are unable to apply online through the link on this page, please visit your local store for a paper application form or contact the Barnardo's Volunteering Team on volunteering@barnardos.org.uk