

Volunteer Role Profile



Changing childhoods.
Changing lives.

Volunteer Role	Family Support - Group Helper
Volunteer Manager	Volunteer Manager/Supervisor
Where you will be based	Children's services

Why we want you

Barnardo's protects, supports and nurtures the UK's most vulnerable children. Barnardo's helps bring out the best in children – no matter who they are or what they have been through. Our volunteers help make this happen.

What you will be doing

- Setting up group activities in advance and clearing away afterwards. This might include preparing refreshments/snacks, organising the layout of the room, preparing resources and tidying the room after the group.
- Sharing knowledge and experience about parenting and offering positive solutions to difficult circumstances.
- Establishing trusting relationships with parents facing difficulties managing their roles/lives.
- Providing a listening ear and emotional support to parents in problematic situations.
- Providing information, advice and support to individual families, to enable them to achieve the desired outcomes within their support plan.
- Adhering to Barnardo's policies and procedures at all times, including Barnardo's: Safeguarding; Equality, Diversity and Inclusion; Health & Safety; Data Protection; Confidentiality; Recording policies and procedures.
- Participating fully in training and supervision.
- Volunteering within Barnardo's Values and Behaviours

The skills you need

- Reliable, punctual and trustworthy.
- Approachable and welcoming.
- The ability to communicate and engage with children, young people and families.
- Being non-judgmental and positive in their attitude to working with individuals from different backgrounds.
- Having some knowledge and understanding of supporting parents and carers, and the issues faced by disadvantaged families.
- Having personal experience with running a home and/or maintaining family routines.
- The ability empathise with children, young people and families, who may be facing difficult times in their lives.



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What's in it for you

- Full induction and training.
- Other training opportunities relevant to the volunteer role.
- Regular supervision and support.
- Out of pocket expenses agreed in advance.
- Access to the Barnardo's internal vacancy listing.
- Our volunteers tell us about lots of other benefits of volunteering including; experience of working with children, young people and families; experience for your CV; supporting your local community; meeting new people; increasing self-confidence; feeling like you are making a difference; improving your health and wellbeing; and a chance to contribute to a worthwhile children's charity.

Disclaimer

We look to recruit a diverse range of volunteers. If your skills don't fit the role exactly, please do not let this put you off as we are able to be flexible with most of our roles.

If you are unable to apply online through the link on this page, please contact the Barnardo's Volunteering Team on volunteering@barnardos.org.uk or call us on 0208 498 7320